

RESCUE ONE



SPECIAL GOLF DAY EDITION



CORPORATE GOLF DAY

IN SUPPORT OF



VOLUNTEER MARINE RESCUE HERVEY BAY INC.

marinerescueherveybay.org.au

TIMETABLE FOR THE DAY

DATE: FRIDAY 24TH AUGUST 2018

LOCATION: HERVEY BAY GOLF CLUB

BREAKFAST: 7am

TEE OFF: 7.30am

LUNCH: 1.00 pm

PRIZES

- Sounder/plotter thanks to Barney's Marine valued at \$650.
- Two nights accommodation at Kingfisher Bay thanks to Kingfisher Bay Resort. Valued at \$500.
- MRHB 15 year Gold Membership valued at \$1000.
- One dozen selected wines thanks to Bell Tech Services valued at \$350.
- Seafood gift voucher thanks to Australian Ocean King Prawn Company valued at \$200.
- Cruise voucher thanks to Whalesong valued at \$200.
- Voucher for 1000 business cards thanks to Chameleon valued at \$180.
- Two gift vouchers from Bay Central Tavern valued at \$25 each.
- Gift voucher thanks to Coast Restaurant.
- Burke spray jackets and dry bags.
- Merchandise packs thanks to Lion Breweries.

FOREWORD FROM THE COMMODORE



JOHN SMITH

At a recent Open Day to the public on Saturday 21st July, one of our volunteer guides was overheard describing Marine Rescue to visitors "we're like Batman on the seas - you may not see us but we're always there for you".

An amusing comparison to the caped crusader, but on reflection it's not far from the truth. Marine Rescue is staffed and managed entirely by unpaid volunteers who give freely of their time at any hour of the day or night, sometimes in harsh unfriendly weather, keeping watch over our fellow human beings and responding to calls for

help without question or hesitation. Fortunately, life or death situations are rare in our beautiful Fraser Coast with most assists being for less threatening mechanical failures, fuel shortages, tidal beaching or medical evacuations from island resorts or camping grounds. For every life or death search and rescue mission, we would tow back or on water assist at least a dozen disabled boats and return their grateful passengers to the dry safety of nearest port or harbour.

As volunteers with a mandate to rescue individuals, families and community we're also tasked to provide safety vessels for water based festivities and help grieving families to farewell loved ones with final good byes. These ceremonial duties can be quite emotionally demanding and requires empathy, compassion and discretion from volunteers in addition to professional skills, experience and certified marine standards. Sadly, whilst Marine Rescue carries responsibility similar to career emergency workers, there is scant government support with state coffers providing less than 10% of operational costs. We are therefore 90% dependent upon membership subscriptions, donations from general public and sponsorship from local business leaders.

Barney's Marine Golf Day in support of Marine Rescue is our inaugural fundraising event and enjoys the backing of Hervey Bay and Maryborough's most respected companies and business leaders. By investing in Marine Rescue, our community business leaders are by proxy extending the lifesaving hand of Australian mateship to every boatie on our waters.

Please take up a golf club at the fundraiser and most importantly, I encourage you to give thanks to our local businesses in the following pages.



WHY WE NEED A NEW RESCUE BOAT

Marine Rescue Hervey Bay, like all Marine Rescue organisations, is a non-profit, volunteer organisation. In 2017, <u>our volunteers gave 25,918 hours</u>, in support of the boating public of the Fraser Coast. We are available on call 24 hours a day, seven days a week, 365 days a year. We currently have about 100 working volunteers.

In 2017, Marine Rescue Hervey Bay's rescue vessels spent <u>782 hours</u> on the water, returning <u>329 people</u> to safety from <u>184 assistance requests</u>. We undertook <u>34 medical evacuations</u> (medivacs) at the request of the Queensland Ambulance Service and provided the primary vessels in <u>11 search and rescue missions</u> for the Water Police. Our radio staff logged <u>17,400</u> radio calls this year.

The volunteers that crew our vessels are well trained in what they do and are willing to put their lives at risk to help others in difficulty and ultimately save lives at sea. That is why it is important that we design and build a new vessel that will provide the crew with a safe & stable work platform for all conditions.



SPECIFICATIONS

Design: Naval Architects Australia

Build: Allweld Manufacturing Pty Ltd, Maryborough

Survey Class: 2C, 2D LOA: 11.94 m Beam: 5.0 m Depth: 1.3 m Fuel Capacity: 2 x 810 L The new vessel is expected to enhance and improve the current rescue service in a number of ways:

- By extending the range of our coverage area to include outside of Fraser Island. The new vessel has been designed to provide a stable platform in rougher conditions with a fuel capacity which would allow many hours search time at sea, anywhere along the outside of Fraser Island.
- In many local search and rescue operations, Water Police coordinate the search from on land. Marine Rescue crews are trained to be the On-Scene Coordinator out on the water. The new vessel has been designed with workspaces for on-site coordination of search and rescue activities.
- Tourist numbers on Fraser Island continue to increase which inevitably
 means more accidents or medical incidents. The new vessel has been
 designed with facilities for at least 2 stretchers, but the ability to carry
 multiple casualties if needed e.g. tourist bus accident on Fraser Island, sinking
 of a tourist whale watching vessel or a plane crash in the area.
- The number of medical evacuations from Fraser Island more than doubled in 2015 and this number has remained consistent since, with 30 40 medical evacuations per year. This number is expected to increase with the training of Marine Rescue Hervey Bay personnel as First Responders. In the past, we have taken Queensland Ambulance paramedics on board the vessel to accompany the patient back. Paramedics will now be replaced with our First Responders in the less traumatic cases.
- The HMAS Tobruk has been sunk in our local waters as a dive attraction. This will attract visitors to the region, but with that comes diving incidents where people will need to be transported to hospitals for medical attention. The new rescue vessel will be the only rescue vessel in the area able to service any casualties which are expected to be stretcher cases.
- The new vessel has been designed with a limited draft (approx. 0.5m) for access to beaches, sand dunes, shallow waterways, creeks and rivers. The waters of the Great Sandy Strait are riddled with sandbanks and shallow waterways. This will allow us to improve our assistance to those who need our help in these shallow areas, many of which we can't get to currently.
- The increased size and stability of the new vessel will provide a safer working platform for Marine Rescue Hervey Bay volunteers in all weather conditions.
 It will also improve the comfort of patients and those passengers that we transport back to Hervey Bay.





The Fraser Coast stands out in a tourist-rich state where sunshine and the beach are synonymous with the relaxed lifestyle of one of the best addresses on earth. Great icons of Queensland are on our doorstep – World Heritage- listed Fraser Island and the exclusive coral cay of Lady Elliot Island at the southern tip of the Great Barrier Reef. Hervey Bay, at the heart of the region and centrally located within the UNESCO recognised Great Sandy Biosphere, rightly claims the title as whale watching capital of Australia, if not the world.

This is the home of big nature experiences – where you can stand dwarfed by centuries-old trees with three-metre girths in the rainforests of Fraser, paddle in cool perched lakes, swim with giant humpbacks as they play along the Hervey Bay coast or in the company of hundreds of manta rays off Lady Elliot.

It is also a place of simple pleasures, offering families a wide choice of relaxing activities, without the stress of crowds often present at larger tourist centres.

The tranquil waterways of the Great Sandy Strait are a haven for all kinds of aquatic adventures and the quaint coastal townships frame a wetland area of profound international significance.

Inland, the heritage city of Maryborough, one of Queensland's oldest provincial cities and for a time its industrial powerhouse, augments the natural attraction of the coast with its authentic Australian country charm.

Recent additions to Maryborough's attractions include the emotive and informative \$5 million Walk With the Anzacs – Gallipoli to Armistice memorial which is part of a wider military trail with points of interest throughout the region and a mural trail winding its way through the central business district with 30 artworks to see.

The Fraser Coast offers affordable island, bay, beach and heritage experiences in an unrivalled natural environment.

Going to the beach, swimming in the safe waters of the Bay in the lee of Fraser Island and eating out have stood the test of time and remain the most popular activities for visitors to the region.

The Great Sandy Biosphere, which circles the coast, Fraser Island and the wetlands of the Sandy Strait, is one of the best fishing nurseries on the nation's east coast and a mecca for anglers who visit year-round.

The Fraser Coast is an intrinsic part of a Queensland motoring holiday for intrastate and interstate road trippers. We are RV friendly and a comfortable three-hour drive from the State capital of Brisbane.

Fraser Island and the coast which has adopted its name has long been a special place. Indigenous tribes of the Butchulla lived on Fraser for at least 5000 years before the arrival of Europeans. They named it K'gari – meaning paradise.

Get out and explore our paradise!

A LONG NIGHT AFTER A CALL FOR ASSISTANCE OFF BUNDABERG

MV *B'lieve*, a 38ft Ventura power cat, departed Bundaberg Port around 4:00pm on Sunday 8th July with five people on board heading to Fraser Island for some fishing and Coral Sea adventure. About four hours out of Bundaberg, propulsion was lost on the starboard side and speed dropped to 6 knots. Skipper Darren quickly decided to return to Bundaberg in conditions he estimates as being 40 knot winds and 2-2.5 metre seas. Fifteen minutes later propulsion was also lost on the port side. *B'lieve* was dead in the water. When attempting to set an anchor, the anchor chain also fouled and now *B'lieve* was drifting at 1.5-2 knots with the prevailing current, 60 nautical miles north of Hervey Bay and 18 nautical miles east of Bundaberg.

Due to mechanical issues at VMR Bundaberg, the Queensland Water Police tasked Marine Rescue Hervey Bay (MRHB) with the response. The MRHB duty crew received the activation call at 1:00am. MRHB vessel *Hyne Timber Rescue* departed Urangan Boat Harbour soon thereafter with a course set to the coordinates received from Skipper Darren via Queensland Police and the MRHB duty Radio Operator. As *Hyne Timber Rescue* headed further out from the more sheltered waters of Hervey Bay, the seas became more challenging and made for an uncomfortable ride out to the expected intercept point. The sliver of a crescent moon on the eastern horizon offered little assistance along the way.

Back onboard *B'lieve*, Skipper Darren was attempting to keep the vessel from being hit beam-on by the seas, but with no propulsion, was having little success. Skipper Darren's mother (and owner of *B'lieve*) was getting worried, and the three teenagers who had been hoping to be wetting a line in the morning had decided that sleep was the next best thing. Skipper Darren and his mother were both pleased knowing that help was on its way, "it was reassuring to know that Marine Rescue was there. Knowing the capability of the trained Marine Rescue crews set our minds more at ease" said Darren.

Hyne Timber Rescue intercepted the drifting B'lieve at about 3:00am and stood-off while Skipper Darren jettisoned the now useless anchor by cutting through the chain with an angle grinder. A heaving line was thrown between pitching decks while Hyne Timber Rescue's Skipper John manoeuvred close enough, while carefully avoiding serious collision. The 35mm tow line was deployed, and the slow tow to Bundaberg started.

Hyne Timber Rescue and B'lieve entered the Bundaberg shipping channel just as the sun was rising on Monday 9th July. Skipper Darren commented what a wonderful sight it was, with the new day starting, home port looming and Hyne Timber Rescue continuing to move B'lieve closer toward her mooring. Darren also made a point of emphasising the importance of having the Marine Rescue Radio Operator (RO) on the other end of the radio and phone. "The RO did a great job of keeping the communications going and that was critical, both for us to be located as well as in keeping the tow safe".

So as the morning dawned, *B'lieve* was deftly and gently returned to her mooring to await needed repairs, and *Hyne Timber Rescue* made her way back to Urangan Boat Harbour, arriving around 11:00am. It was a long night for all concerned.

Lessons learnt? There are always lessons learnt. Effective communications is critical. Prepare as best you can for all contingencies. Know when to call for help. Teamwork is key. When speaking with Skipper Darren in preparation for this article, Darren made a specific point that boaties need to understand their navigation equipment. Specifically, they need to be familiar with LAT/LONG formats when giving positions...the difference between LAT/LONG in decimal format and LAT/LONG in degrees minutes and seconds can make a considerable difference if trying to find someone.

Darren's final thoughts on the event? Well, Darren is also an experienced member of Marine Rescue at Terrigal on the NSW mid-coast. Darren advises that he is much happier on the other end of the tow-line than that experienced on the night of 8th July.



MV *B'lieve* under tow by *Hyne Timber Rescue* as the dawn breaks on Monday 9th July 2018. Below is the view from *B'lieve* approaching Bundaberg.





THANK YOU FROM

THE MARINE RESCUE HERVEY BAY ORGANISING COMMITTEE

The Marine Rescue Hervey Bay organising committee would like to sincerely thank the wonderful sponsors, players, donors, helpers on the day, and the staff of the Hervey Bay Golf Course for supporting our inaugural Golf Day.

The purpose of our Golf Day is to raise much needed funds to go towards the purchase of our new rescue vessel, "Rescue One", which is urgently required so that we can continue to save lives and support not only the Fraser Coast boating community, but also visitors to Fraser Island.

The following pages provide some detail on our generous sponsors. Please support them whenever you have the need for their services.

This event will be the first of many Golf Days that we intend to hold as an annual event and hope to make 2019's event an even bigger and better day.

Once more, a heartfelt 'thank you' from the organising committee. Without you stepping up and participating, we cannot provide the service that is needed in our region.

When *Rescue One* is on the water and passes you by...or comes to your rescue...you can all take some satisfaction in knowing you played your part in making that a reality.





At Barney's Marine, we pride ourselves on providing new Suzuki outboards whilst delivering the best advice on boats, motors, trailers and all electronic needs to our customers. We are proud of our long term relationship with VMR and their recognition of having such a reliable outboard motor as the Suzuki. Come in and talk to our friendly staff to find the right information and the right boating equipment to ensure your time on the water is a great one. Our ever increasing range of electronics is a must see and will continue to grow over the coming months so come in for a play.

If you enjoy your time on the water, it is important to get the boat, Suzuki Motor, electronics and accessories that are going to make your boating outing a pleasurable one. With more 60 years combined experience in boats, electronics and outboards, we have the knowledge to advise on the right maritime equipment for you.

Make sure your boat, motor and equipment is up to scratch before you risk yourself or your family and friends out on the water. We can implement the right maintenance regime for your boat to ensure it keeps going and going and going. If you do have a breakdown or your boat, trailer or motor requires servicing or repair, you can rely on our team of qualified outboard mechanics to get you back on the water quick smart.

Rest assured, we get plenty of pleasure hearing of your fun times on the water and the last thing we want to hear about is breakdowns. As a commitment to our belief in hassle free boating, we have put together an exclusive E-book-Essential Outboard Maintenance...10 top tips, just for you, and it's absolutely FREE on our Website or visit the crew at Barneys Marine on Nissen Street.



AATEC Office Technology is a locally owned business, focusing on taking their clients on a technology journey. Photocopiers, internet, Voip phone platforms and cloud services are amongst the topics of conversation AATEC can have to reduce your monthly spend as well as increase office productivity and security. Contact AATEC to arrange a Technology Audit today.

Why choose AATEC Office Technology?

- We work hard to understand your business needs
- We provide a consistent level of service, care and attention
- ♦ We offer regular reviews of your solution needs
- We love to give you added value for their money!
- We are always happy to help with any issues you might have
- ♦ We provide a complete total package...
- We offer sophisticated Office Productivity & Cost Analysis in order to maximise your productivity and lower your cost of document management and production.



The Australian Ocean King Prawn Company is a family business which has been supplying premium quality seafood out of Hervey Bay, Queensland, Australia for local and export markets since 1984. Our fleet of ten steel vessels are all equipped with state of the art refrigeration systems and land a combined total of approx. 600 tonnes of seafood per year.

From the boat, the catch is transferred to our own commercial cold storage facility in Hervey Bay to ensure that product is handled and kept in ideal storage conditions (-25 degrees Celsius) at all times.

We specialise in wild caught Ocean King Prawns and Hervey Bay scallops caught off the Queensland coast. Our king prawns and scallops have an international reputation for being the highest quality seafood available. Our fishing vessels operate under strict fishing regulations at both Federal and State level, ensuring that the Queensland East Coast Trawl Fishery maintains its accreditation under federal legislation as being ecologically sustainable



TM

Boaties Warehouse is an authentic old fashioned marine chandlery business with friendly dedicated staff and has the biggest range of boating accessories for all boats big and small, from bow to stern and everything in between and underneath.

With two stores on the Fraser Coast, Maryborough and Hervey Bay, we stock the largest range of everyday boating accessories and the 'hard to find items' that chain stores do not carry.

Our staff, collectively, has over 100 years of experience in boating and fishing and can help you choose the right products for your needs.

Boaties Warehouse is your local authorised Service Agent for Jarvis Walker Watersnake electric trolling motors and approved Garmin and GME electronics installer.

At Boaties we offer:

- Marine electronics installations
- Marine accessory installations
- Wire balustrading components and swaging

BOQL

Later this year BOQ Hervey Bay Owner Manager, Wade Lineburg, is celebrating 12 years at the Hervey Bay branch which has become a financial cornerstone for Hervey Bay families.

It is Wade's ongoing passion for helping his community that has resulted in serving multiple generations of Hervey Bay local families now looking after the grandkids of couples he first met 12 years ago.

"Finance is very personal and it's often a life journey of setting and reaching goals. From your first home, weddings, kids, cars and holidays, I feel like I've been in a very privileged position to help people through the most exciting and sometimes daunting times in their life," Mr Lineburg said.

Wade and his team have been involved in numerous fundraising and charity initiatives and is a strong believer in giving back to and supporting the local community.

"Over the years we have enjoyed supporting a variety of local events such as the Beach Volley Ball, Bay Break Cycle/Run and other worthy causes" Mr Lineburg said.

As an Owner Manager, Wade says he has developed long-standing relationships with customers helping secure their financial future.

"Being there for customers through monumental life moments is something I am passionate about. My team and I take pride in doing all we can to make sure banking with BOQ is easy and straightforward," Mr Lineburg said.

"I would like to thank my customers and the local community for their ongoing support over the past 12 years."





Established in 2004 by Ashley and Michelle Blackburn, Coastal 4x4's aim from the outset was to provide the best advice and service using the best products available. Coastal 4x4 is as committed today, as when it started, to providing the very best service and products to its customers.

Coastal 4x4 and Outdoor is the leading 4x4 and Caravan Accessories supplier in the Fraser Coast area and offers quality tested and proven products, from most major 4x4 accessories manufacturers in Australia, together with professional fitment.

A full range of recovery equipment, winches, bull bars, roof racks, driving lights, full suspension kits, tradesmen ute liners, storage boxes, fridges and many more items are available ex stock. If they haven't got it, they can get it. Delivery service is available to anywhere in Australia.

Coastal 4x4 also stock a large variety of Accessories for Caravans and Motor homes as well as Utes, Cars and Light Commercials.



Insurance

At Elders Insurance we specialise in providing a range of unique business insurance packages designed to suit your specific circumstances. Whether you're running a business on your own, or your part of a small to medium enterprise, we'll find a business cover that fits your needs.

You'll always speak with a local Agent who will get to know you and your business, and will be on hand to provide you with the best cover and advice, whenever you need it.

At Elders most claims are handled from your local office, providing fast effective resolutions to your claims helping you get on with the task of running your business. We'll even support your cash flow by providing pay by the month premium options at no extra cost. Supporting local businesses for over 100 years, in over 160 locations, Elders Insurance.



Fraser Coast Bolts is located in Hervey Bay, overlooking World Heritage listed Fraser Island. Fraser Coast Bolts is a family owned and operated business which was established in 1998. With more than 40 years combined experience, our staff offer the highest level of service along with accurate advice and product suitability.

Our product range includes:

- An extensive range of bolts, nuts, screws and rivets.
- Hand tools and power tools.
- Welding and consumables
- Adhesives and sealants
- Stainless and zinc hardware
- Transport and lifting gear

Through the support of our loyal customer base and the assistance of an expansive supplier network, we are experiencing substantial growth in both our business and product range. Whether you want just one bolt or a 1,000 bolts, you will always receive the highest level of quality service at Fraser Coast Bolts.



Hardest Working Agents In Hervey Bay

Fraser Coast Properties was built on experience, local market knowledge and quality advice. We pride ourselves on our team's knowledge, work ethic and personal service but have an innovative approach to marketing to add value and meet the needs of today's tech-savvy population.

We can help you solve every piece of the property puzzle. We are a hard working local Hervey Bay real estate business rather than a corporate franchise. We know the Fraser Coast inside and out and our team all live here so they understand the Hervey Bay way of life and its people.

Through time management and team work we work together to deliver efficient and detailed service for every client which is where we differ to our competitors.

We treat people the way we would like to be treated ourselves. Hard Work, Honesty and Integrity are not just words but are principles that count.

So ask our team today how we can help you realise your Hervey Bay property dreams.



Fraser Marine specialise in new and used boat sales and are based at the Boat Club Marina Hervey Bay. At Fraser Marine we understand the ever-changing needs and budgets of our customers and combine our extensive Caribbean boat range and databases of used boats to take the hassle out of choosing the right boat for you.

Fraser Marine are proud to be Caribbean boat dealers which offer over 60 years of experience behind timeless lines, solid engineering reliability and blue -water offshore performance. All of which has earned Caribbean Boats, the respected reputation as one of the finest boat manufacturers in the world today. Caribbean Boats are proudly built at Scoresby in Melbourne, and exported all over the world.

G.J. Gardner. HOMES

Your new house may be your first home, it might be the home you raise your children in, or it may even be an investment property. Whatever the occasion, it is important that you always choose your builder before you choose your home. When you choose us, your local G.J. Gardner Homes Fraser Coast / Bundaberg builders to build your new home, you will always receive warm friendly and insightful customer service, a high standard of quality workmanship along with an exceptionally competitive fixed term contract.

Here at your local G.J. Gardner Homes Fraser Coast / Bundaberg, we specialise in delivering custom built homes. Whether you are looking for a modern contemporary house and land package in a brand new estate, a floor plan to suit a pre purchased piece of land that is uniquely shaped or even a complete redesign of your own plans from scratch, anything is achievable making us the most flexible builders in Bundaberg, Fraser Coast and surrounds.

Col O'Brien has been building homes for over 40 years. Being the G.J. Gardner Homes franchise owner for Fraser Coast / Bundaberg region since 2009, Col has cemented his reputation as the leading builder in the area and finds incredible satisfaction in each and every home he hands-over to his customers.

With their two offices located in Hervey Bay and Bundaberg and a display home in Bargara and award winning display home in Pialba, the local G.J. team are ready to help you make the right decisions for your new home.



The Hervey Bay RSL Community grants program is part of the RSL's ongoing commitment to our local community. The program is designed to provide financial, in-kind and fundraising opportunities to local not for profits organisations struggling to gain support. The program was developed to ensure the club's annual community donations are spread more evenly amongst deserving local individuals and organisations who are doing great work within the community. The RSL has donated over \$4.7 Million dollars over the last 8 years.



The Hyne Timber story began in 1882 when Richard Matthews Hyne opened the National Sawmill on the banks of the Mary River in Queensland.

Six generations later, the Hyne name is famous for timber. Their valued customers and clients are reassured by the scale of operations and longevity, officially Australia's largest producer of sawn timber products and glue laminated timber (GLT).

Known as an industry leader, Hyne Timber continues to drive innovation in preservative treatments, service and solutions. The company's vision is: 'transforming sustainable plantation timber into customer focused Solutions'.

Their two large sawmilling manufacturing plants are located in Maryborough, Queensland and Tumbarumba, New South Wales in addition to the largest GLT plant in Australia, also located in Maryborough.

Supported by corporate teams and distribution centres/partners throughout Australia and overseas, they have an international presence which is on the increase!

They were recognised for their long history and continued growth in 2015 becoming officially inducted into the Queensland Business Leaders Hall of Fame by the then Governor General, Quentin Bryce.

Such recognition is reassurance any business, their employees and their customers. They continue to win annual awards for people, quality and innovation, taking out the Fraser Coast Business of the Year Award in 2017 in recognition of innovation, quality and significant support for the community.



Life Choice has been a trusted advocate for community inclusion, respect and valuing of people with a disability on the Fraser Coast since 1996. Our individual lifestyle plans and increasing range of support services ensures we meet the changing needs of participants, new and existing, and their families. Through support services including in home assistance, accommodation support, allied health and early childhood early intervention and everyday life skill development our 100+ staff provide positive and rewarding experiences in line with the life choices of each of our participants.

Our Early Childhood Early Intervention staff recognise that families know their children best. Our team provides early intervention services, partnering with families of children with developmental delay and/or disability aged 0 to 6 years. By having meaningful conversations with you about your child and family's strengths, interests and needs, they will then work with you to develop goals for your child and family. They will then consult and collaborate with you, other members of our team, and where needed, other specialists and agencies to assist with building skills relevant to these goals, in order to achieve the best outcomes for your child's development, and family quality of life. Our team includes specialist practitioners in Occupational Therapy, Physiotherapy and Speech & Language Pathologist, Social Work and Early Intervention Teacher.

The Hive (Maryborough) and The Hub (Hervey Bay) are the heartbeat of Life Choice. Everyday Learning Opportunities, such as Cooking, Craft, Words & Numbers and Photography, keeps these environments buzzing with activity. For participants with a flair for design and construction, The Shed (Maryborough) provides opportunities for hands on learning in a fully functional workshop

Computers

Over 30 years ago Steve Grainger founded the company in premises on the corner of Bideford and Freshwater Streets. Back then Masterlink only sold gaming software; however, it soon became apparent, that to successfully sell software, you also needed to provide appropriate hardware. At that time, computers were in their infancy and our customers soon sought technical advice and assistance. Once Masterlink's first full time technician was employed the company had achieved its own momentum, growing in leaps and bounds from year to year.

It soon became apparent that more space was needed, so after just 12 short months, new premises were purchased and the store relocated to its present location at shop 5, 486 The Esplanade. Extra services and products were soon added in response to the ever increasing tourism market and population of Hervey Bay.

Often we don't realise how quickly things change! It's shocking to consider that on special in 1995 a 286-16 computer with a star printer would cost you \$2499. To look at Masterlink Computers today with its bright modern interior, highly qualified staff and full range of products and services. You would understand our amazement as we thumbed through our album. But changed as it has, Masterlink has a long way to go yet. We are introducing a raft of innovative ideas, products and services – while keeping true to our mission statement. "To provide good old fashioned service – with a smile!".



Richers Transport operates one of Australia's most modern fleet of vehicles. Our fleet of new prime movers ensures the company's carbon and emissions footprint is kept at a minimum, and productivity is at an absolute maximum.

Our line haul and long distance fleet consist of both Semi trailer and B Double configurations. All our sites across South East Queensland are equipped to complete all freight tasks.

Richers Transport has assisted in the growth of the Wide Bay and Fraser Coast region, and is extremely proud of its heritage – being one of the area's longest established, family owned and operated companies.

Richers Bricks and Pavers is South East Queensland's largest masonry reseller north of the Sunshine Coast. Our products are sourced from both Queensland and New South Wales, manufactured by some of the nation's most trusted masonry brands.

Both our display sites in Bundaberg and Hervey Bay have extensive displays of Bricks, Blocks and Pavers. Whether you're building a new home or wanting to add value to your existing residence, call in and see the team at Richers Bricks & Pavers today!



Established in 1996 the philosophy of always delivering outstanding customer service, has seen R&J Batteries grow and develop into Australia's fastest growing battery company. We have now become a true force throughout Australia in the supply of batteries for all applications including automotive, commercial, motorcycle, marine, deep cycle, solar and industrial batteries.

With representation in every state and territory, our company owned stores are all staffed by extremely dedicated and knowledgeable personnel who are committed to providing you with the very best in service and expert advice. To further enhance our national foot print we have developed an extensive network of specialist battery-industry distributors around Australia who will ensure that you receive the very best in terms of product and service - no matter where you are.

Our experienced research and development team remain committed to seeking out the very latest in battery technology worldwide to ensure we offer you the best value possible. We continually work with our global supply partners to improve and refine the products we offer. All of this is aimed at providing you, the customer, with a complete range of service and battery products that exceed expectations.



Stratton Finance is the country's leading finance brokerage, we have offices nationally and are part of the Carsales network (carsales.com.au).

Our focus is on customer service and we believe that once you are a client you will be our client for life. Stratton Finance delivers excellent service and tailored solutions for every customer, every time.

Stratton Finance Wide Bay is represented by two of the most experienced Brokers in the Stratton team. Darren Senter and Heather Coulter have a wealth of experience and have each been with Stratton for over 5 years. Darren and Heather are locally based after having recently relocated their young family from Sydney to Hervey Bay.

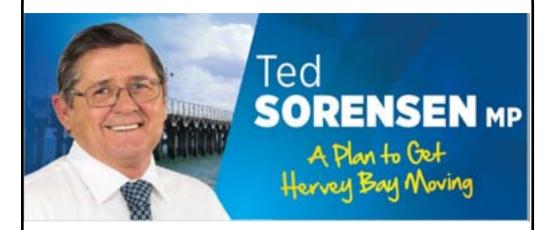
We finance all personal use motor vehicles, boats and marine, Caravans and RVs. For Sole Trader and companies, we finance vehicles, trucks, agricultural & yellow goods, commercial equipment, commercial fit-out as well as offering cash-flow and debtor financing.

Darren Senter 0420 851 532

darren.senter@stratton.com.au

Heather Coulter 0424 33 22 93

heather.coulter@stratton.com.au



Ted's public life started in local council from 1994 where he served as a councillor and then Deputy Mayor. Ted then went onto be the Mayor of Hervey Bay for two terms (2000 to 2008). He was then elected to State Parliament in 2009 achieving a large swing to defeat the sitting Labor member. Ted has deep loyalties to Hervey Bay and this is evidenced by five generations of his family, calling Hervey Bay 'home'.

He was born and educated in Hervey Bay where he was a keen sportsman playing rugby league, coaching and umpiring softball. Ted earned his living as a pastoralist, married and raised his family in Hervey Bay and still lives on the property with his wife Jenny.



Come and see the BIGGEST show on EARTH! Whalesong's Cruise will get you out on the Bay & interacting with the whales before the other boats but still back in time for you to enjoy your morning or afternoon, with your choice of cruise times. So what are you waiting for?

In 2010 we launched MV Whalesong 2 - designed and built for whale and dolphin watching as well as our parties and functions. We used all the design features of the old boat with today's technology to build a purpose built and environmentally friendly vessel. She has extra wide decks for great viewing and wheelchair access. The front deck has concertinaed seats that allow 3 levels of viewing. Inside has comfortable upholstered seating and bar facilities. Upstairs has inside and outside seating and excellent viewing. Our new vessel is half the weight of our old vessel which means we have used smaller engines. The use of smaller more modern engines has allowed us to save on fuel and therefore carbon emissions. We pride ourselves on working with local community in Hervey bay to preserve the area in which we operate. That's why we have obtained our Advanced eco-tourism certification from Australia's leading and most innovative eco-tourism. We work to produce a minimal impact on the environment through best practice of operations.

At Whalesong cruises you can be assured we are committed to achieving best practice, using our resources wisely and actively contribute to environmental conservation and working within the local community. Our numerous accolades demonstrate our commitment to providing an excellent guest experience. The friendly enthusiastic crew have extensive tourism and hospitality experience; they will ensure your experience with Whalesong will be one you'll rave about for years to come. We are plastic free on board our boat – we recycle everything where possible.



At Wide Bay Motor Group, we consider ourselves incredibly lucky. We love what we do and where we do it.

Our Company began trading as a Motor Dealer in 1958. Since then, the business has been serving the Fraser Coast region uninterrupted, providing customers with new and used vehicles, servicing and parts.

We earned the title "5-Star Guest Experience Dealership" for consistent, superior service for multiple years in a row. We're dedicated to giving our Guests a high-quality experience and ensuring that we deliver only the best in vehicle sales, service, finance and insurance, and parts

Our team is comprised primarily of locals from Maryborough and Hervey Bay and we are passionate about supporting the community. Our staff members are active within many local sporting groups including touch football competitions, golf clubs, cycling, running, triathlon and many more.

Annually we set aside funding to support local charities and community groups who rely on the support of local business.

Our involvement in one local event, the Dunga Derby raises funds for a local charity Rally for a Cause helping those in the area with disabilities/special needs, experiencing hardship and those who are living with life limiting illnesses. We pride ourselves in our commitment to the offering a high-standard of service

to our community and strive always to be the "Best in Town".



Wide Bay Transit has been serving the Fraser Coast region since 1960. During that time, the company has grown to include other well-known businesses, Bay Bus & Coach, and Down Under Coach Tours.

Wide Bay Transit provides several different bus and coach services for locals and visitors to the Fraser Coast region.

These include:

- Town and inter-town services covering Maryborough-Hervey Bay
- School bus services covering Maryborough, Hervey Bay, Burrum Heads, Torbanlea, Howard, Craignish, and Dundowran.
- Charter services for groups such as schools, sports clubs, social/community groups, and more.
- Day tours to events and attractions within our region or neighbouring regions
- Tilt-train link service between Maryborough-Hervey Bay
- Extended tours through our associated business Down Under Coach Tours

We understand that transporting large numbers of people around the region every day is a huge responsibility. Your safety and comfort are our number one priorities.

- Our vehicles are maintained to the highest standard
- Our drivers always work within industry fatigue management guidelines
- We always do everything possible to ensure that services are running to time
- We ensure that all necessary accreditations from transport authorities are up-to-date.

We also understand that the service we provide plays an important role in the lives of many people in our community, and we appreciate that support.



YOU CAN PLAY GOLF JUST ABOUT ANYWHERE IF YOU PUT YOUR MIND TO IT.



MARINE RESCUE HERVEY BAY MEMBERSHIP FEES

\$90.00 So\$ Full Member

First 2 tows, up to a maximum of \$500, within that membership year are free. Any subsequent tows, or once the maximum of \$500 has been reached, in that membership year, are charged at the cost of the fuel (based on the bowser price at the time of the assist), with a minimum fee of \$50.

\$55.00 Ordinary Member

Any tows, in that membership year, are charged at the cost of the fuel (based on the bowser price at the time of the assist), with a minimum fee of \$50.

2nd & 3rd Vessels for either So\$ or ordinary members are \$40 per vessel

\$11.00 Members with No Boat

Payment Methods

On our website at: marinerescueherveybay.org.au

Payment can also be made over the phone by Credit Card, or in person at the MR Hervey Bay office in Buccaneer Drive (next to the Boat Club). Alternatively payment can be made by direct deposit to BSB 064492 Account No. 10075748.

RECIPROCAL RIGHTS FOR MARINE RESCUE HERVEY BAY So\$ MEMBERS

One of the benefits of being a member of Marine Rescue Hervey Bay, is the reciprocal rights with other areas. This gives you reduced towing or assistance costs if you ever need help in certain areas along the Queensland Coast.

Here are the current arrangements in place....more to come! You need to be a financial SO\$, Gold or Ordinary member of Marine Rescue Hervey Bay to be able to access these.

- If you take your boat out in one of the following VMR areas: Gladstone, Round Hill (1770), or Bundaberg and you need assistance, you will pay 1.5x the cost of the fuel they use. SO\$ and Gold members can claim the costs back against your MRHB membership. The tow will be counted against your annual MRHB membership. Ordinary members get a reduction in the normal fuel costs of a tow, so there are benefits for you as well.
- If you are an SO\$ or Gold member and you take your boat to Brisbane or the Gold Coast (Caloundra Bar south to Tweed Heads), VMR or Coastguard will assist you for \$100 per hour (up to a maximum of \$200). You will be towed to the closest safe haven. They will charge MRHB direct for this service. Again the tow will be counted against your annual MRHB membership. If you are an Ordinary member you can also access the \$100 per hour cost, but you will need to pay this to the VMR or Coastguard providing the tow.

For clarification, reciprocal rights <u>do not</u> apply north of the MR Gladstone area or for the Coastguard squadrons on the Sunshine Coast, or any Marine Rescues or Coastguards outside of Queensland.

